

APPENDIX D

Date	Time	Officer	Notes
05/11/2016	23:20	Farhad Chowdhury	Open no queues outside.
03/12/2016	02:50	Richard Kalu	<p>Visit to premises with Ken Andrews. Observations of 516 Old Kent Road identified that they were now closed and non - operational. I note that when we arrived at the premises and parked up outside the premises that there were X10 patrons waiting to gain entry. We watched as more and more patrons as time lapsed arrive at the premises waiting to gain entry. As more time lapsed it became clear that more patrons were arriving at the premises and were waiting to gain entry. The SIA staff at the entrance of the premises X2 males and X1 female appeared to be Operating a 1 in 1 out system which led me to believe that the premises had reached or was about to reach capacity. I could not see any evidence of any head count clicker system in operation or in use by the SIA staff at the premises. Myself and Ken approached the entrance of the premises at 03:12hrs and I noted that there were X14 patrons waiting at the entrance of the premises waiting to gain entry. We identified ourselves to SIA staff and I requested to see their SIA badges which were displayed in armbands and all were compliant. I asked if all patrons were being scanned in on club scan I was advised that this was the case. The female SIA member of staff walked me to the club scan machine and showed me evidence that it was operational and in full use and that all patrons were being scanned in through club scan. I entered the premises which was busy and asked to see the CCTV. CCTV was operational however the times on the CCTV were checked in regards to real time and found out to be out by 1 hour. I was advised by the manager Mr Fernando Ramos [REDACTED] [REDACTED] who I have previously encountered at Tito's that they have recently had the CCTV upgraded within the premises and some cameras within the premises had been moved around as a result of this upgrade. CCTV was extensively checked and upon viewing on repetitive weekend after 03:00hrs that new patrons were being let inside the venue. I note that on camera patrons are seen to being admitted and scanned in via club scan. I asked for comments in relation to this from Fernando and was advised that he accepted that this was the case which was an error of judgment on behalf of management of the premises. Whilst viewing the CCTV cameras of concern was that a CCTV camera had been installed in the ladies toilets. The camera angle spans so that the communal area of toilet can be viewed however the inside of the toilet cubicle cannot be. However when the cubicle toilet is opened you can see inside the cubicles. I expressed my concern in relation to this and enquired whether any signage was on display within the toilet advising patrons that they were being recoded on CCTV. I was advised that no signage was on display in the toilet. I also note that a similar camera exist within the male toilets. Fernando advised me that he had been advised by the Police that he could place a camera within the toilets and he has sought clarification on this. I expressed my concern about this and advised him that he needed to pace some signage in the toilets that CCTV was in operation and that I would seek clarification on this matter from the Police.</p>
10/12/2016	03:20	Richard Kalu	Visit to premises with Adam Burchett. Entrance doors of premise closed. No patrons located at the front of the premises ATOV.

07/01/2017	03:00	Richard Kalu	Re - visit following warning letter being served. Premises was compliant now in regards to the issues which were highlighted in the warning letter. Discussed the use of cameras in the ladies toilet and I have been advised that a police officer visited the premises to obtain CCTV recording and that they were advised that there was not appropriate signage in regards to CCTV being displayed within the ladies toilet. I have advised operator that until this issue is clarified about CCTV in the ladies toilet he should switch of the camera viewing screen on his monitor. Sue Hunter has also discussed this issue with the operator and Sue has confirmed that she will be contacting the premises on Monday with a view to providing appropriate signage wording for the CCTV in the ladies toilet. I have requested Sue Hunter provide an update when this has been done.
02/09/2017	01:20	Wesley McArthur	Visit to the premises with Roy Fielding (RF). I met with the manager Fernando Ramos (FR) and conducted a full inspection. Breaches of the following conditions were noted: 288 – There was 30 days CCTV footage available instead of 31. 344 – Staff hadn't undertaken a 'recognised' training scheme (I advised FR that I would inform him of a suitable training scheme). FR stated that all training was given verbally when staff commenced employment. 349 – Acoustic seals, brushes or self closers were not installed on relevant doors. 350 – A door leading to the exterior of the premises were open (in the smoking area). 359 – There was no signage instructing customers not to take their drinks outside. 360 – There was no dispersal policy (I told FR that I would send advice as to what a dispersal policy should refer to) The premises appeared to be generally well run. On conducting a walk-round of the premises no H&S concerns were noted. The premises appeared to be sound and in good repair. The toilets were in good order and no emergency routes / exits were obstructed / locked. Warning letter to follow. FR requested that it also be copied to him via Tito's, London Bridge.
02/12/2017	00:17	Farhad Chowdhury	PC Lynch checked the smoking area to see if anyone is smoking drugs. No drugs found.
13/04/2018	23:30	Richard Kalu	Visit to premises to complete full licensing inspection with Farhad Chowdhury. Arrived at the premises and walked up to the main entrance where SIA staff were carrying out security checks and processing patrons through the premises club scan system. Myself & Farhad Chowdhury identified ourselves to SIA staff at the entrance and asked to speak to the manager of the premises. SIA made a call and [REDACTED] came from within the premises to the entrance in 2 – 3 minutes and showed us into the premises. There were approximately X20 patrons within the premises. Amplified music was being played and patrons were dancing and drinking within the premises. A full inspection was carried out and the premises was found to be compliant with no breaches of the premises licence identified. Observations of the front of the premises did not identify any issues of ASB or loud audible music emanating from the premises.
15/04/2018	01:35	Farhad Chowdhury	Visit to check dispersal policy taken photo of it for RK.
05/05/2018	01:45	Farhad Chowdhury	Open all quiet.